# QUESTIONS AND ANSWERS FOR RFQ # 111/20/1100/04 :

#### QUESTION:

Regarding Health and Wellness Program/Health Activity Programs When will we start?

#### ANSWER:

The contracts will all begin on July 1 2020.

#### QUESTION:

Is there an opportunity for virtual workouts?

#### ANSWER:

Given the current circumstances guidance from the Department of Aging and Governor's Office will be strictly followed. Presently the option for virtual programming is permitted but limited.

#### QUESTION:

It mentions a Wellness Committee to be formed. Who forms this?

## **ANSWER:**

A subcommittee through the Area Agency on Aging's advisory board.

#### QUESTION:

What is the timeline for implementation (factoring in the COVID-19 crisis)

#### ANSWER:

As of today an estimated 6 months

## QUESTION:

How will the guidelines from the State in reference to COVID-19 play in the process? **ANSWER:** 

These will govern all program decisions.

#### QUESTION:

In the application itself, do we have to use the forms provided or can we complete the application in a Word document?

## ANSWER:

Yes, I am attaching the Word Doc. For your use.

#### QUESTION:

Is there a limit to the # of pages the application can be?

#### ANSWER:

No limit on pages.

## QUESTION:

Is the completed application (original and copies) due May 20<sup>th</sup>?

## ANSWER:

YES

## **QUESTION:**

There is reference to visitation on p.16 but not at the beginning of the document where other services are described in full.

Is that an error or are volunteer visitor services not included this round?

## ANSWER:

Lackawanna County Area Agency on Aging is not obligated to maintain or support the Senior Companion Program by regulation. The agency will not provide administrative funding to the recipient of the grant award. The agency will review matching fund contributions to the awardee on an annual basis based on funding availability.

## **QUESTION:**

Do you prefer hand-delivery or another method of delivery such as UPS or postal service? **ANSWER:** 

You can drop it off in the Human Services mailbox in the lobby of The Lackawanna County Government Center, or you can send it by US Mail or UPS-Fed Ex.