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Pennsylvania Liquor Control Board Begins Limited Curbside Delivery Program

Harrisburg – The Pennsylvania Liquor Control Board today announced it has begun offering limited curbside pickup service at 176 locations across the commonwealth to serve more customers seeking wine and spirits while maintaining social distancing practices in the interest of public health and safety.

"Today, 106 Fine Wine & Good Spirits Premium Collection stores and 70 standard stores began accepting orders by phone for curbside pickup," said PLCB Chairman Tim Holden. "We believe offering curbside pickup service in a controlled, limited manner will allow us to maintain public health best practices while growing our ability to serve customers who want access to wines and spirits."

The stores offering curbside service are identified in a <u>list published by the PLCB</u>, and these stores will accept calls for curbside pickup orders between 9 a.m. and 1 p.m., or until each store reaches the maximum number of orders it can fulfill each day, Monday through Saturday. Each store has its own unique inventory and will guide callers through the products available for purchase before finalizing each order and taking payment by phone.

Curbside pickups will be scheduled between 9 a.m. and 6 p.m. within a few days of order placement. At pickup, customers will be required to present identification before the order is delivered.

Curbside pickup orders will be limited to up to six bottles per order, and credit cards are the only accepted form of payment. Orders will also be limited to one order per caller, per store, per day, and all curbside pickup sales are final.

Initially, each store will accept the first 50 to 100 orders placed each day, on a first-come, first-served basis, until fulfillment capacity grows to accept more orders per day. Orders will only be accepted by the store's published phone number; no orders will be accepted by email or voicemail.

"We're making strides in expanding service to Fine Wine & Good Spirits customers, but we know we're facing pent-up demand for wine and spirits," said Holden. "Once again, we ask customers to remain patient as we embark on this new process, since we expect many who call may not get through right away. We are aware we aren't meeting the daily volume our network of almost 600 stores provided before this public health crisis, but we are hopeful that the more e-commerce and curbside pickup orders we can process, over time, the better we'll be able to serve more and more Pennsylvanians through this pandemic."

As curbside pickup operations stabilize, the PLCB anticipates introducing curbside pickup service to additional Fine Wine & Good Spirits locations in the future.

The PLCB also continues to increase the number of orders it takes at FineWineAndGoodSpirits.com, ramping up to 121 locations picking and packing e-commerce orders. Website access to continues to

be randomized to avoid overwhelming the site with high traffic, prevent order abuse, and prolong access throughout the day so that order availability isn't exhausted in seconds or minutes each day.

Pennsylvanians are also reminded of the following places and means for obtaining beverage alcohol during the current public health crisis.

- Nearly 1,000 licensed producers in Pennsylvania including breweries, wineries, and distilleries may still sell their own products for off-premises consumption.
- Restaurant and eating place licensees (bars, taverns, bottle shops, pizza/sub shops, supermarkets, convenience stores, etc.) can sell beer to go, up to 192 ounces (generally two six packs) per transaction.
- Restaurant licensees that also have wine expanded permits including grocery stores and convenience stores may also sell up to three liters of wine to go, per transaction.
- Beer distributors in Pennsylvania may continue sales for off-premises consumption.
- Residents remain able to purchase wine from more than 1,200 licensed direct wine shippers.

The PLCB is not considering reopening stores to the public at this time, although the agency continues to monitor the situation in consultation with the Wolf Administration and public health officials.

Consumers are reminded that the sale of alcoholic beverages without a license is strictly prohibited under Pennsylvania law.

The PLCB regulates the distribution of beverage alcohol in Pennsylvania, operates nearly 600 wine and spirits stores statewide, and licenses 20,000 alcohol producers, retailers, and handlers. The PLCB also works to reduce and prevent dangerous and underage drinking through partnerships with schools, community groups, and licensees. Taxes and store profits – totaling nearly \$18.5 billion since the agency's inception – are returned to Pennsylvania's General Fund, which finances Pennsylvania's schools, health and human services programs, law enforcement, and public safety initiatives, among other important public services. The PLCB also provides financial support for the Pennsylvania State Police Bureau of Liquor Control Enforcement, the Department of Drug and Alcohol Programs, other state agencies, and local municipalities across the state. For more information about the PLCB, visit Lcb.pa.gov.

EDITOR'S NOTE: No media access will be granted inside Fine Wine & Good Spirits stores while they remain closed to the public. Additionally, media are encouraged to honor the following guidelines to protect Fine Wine & Good Spirits store staff and customers.

- Follow social distancing guidelines, remaining at least six feet away from any other individual.
- Respect the wishes of store staff or customers who do not want to be photographed, recorded, or approached.

Direct all questions to the PLCB Communications Office, as store staff will be busy