

CHILD CARE WORKS

Child care works is Pennsylvania's plan for improving the quality and increasing the availability of safe, affordable child care for Pennsylvania's working families.

The state's Child Care Works helpline 1-877-4-PA-KIDS connects families with local Child Care Information Services (CCIS) agencies, which can provide information about locating child care providers and determining a family's eligibility for Child Care Works.

Child Care Works builds on Pennsylvania's system for licensing and regulating child care facilities through Regional Day Care Offices. Parents can call for information about a particular child care facility. The Regional Office provides information re: the department's licensing history of the facility, the status of the current license and a history of complaints which the Regional Office has verified. The phone number for Northeast Region, which includes Lackawanna County, is 570-963-4371.

Child Care Works also established regional Child Care Resource Developers that assess their local community's child care needs and distribute seed money and grants to build capacity, improve quality and enhance operations to help meet these needs.

Child Care Works provides training opportunities for over 50,000 staff located in child care centers, group homes and family day care centers.

For more information on Child Care Works, please go to:
<http://www.dpw.state.pa.us/Child/ChildCare>